



End-of-Life Announcement: IDEMIA's TP4100 Fingerprint Scanner

Dear Valued Customer,

Effective 05/06/2020, IDEMIA will no longer sell the TP4100 Fingerprint Scanner nor include it in our LiveScan workstations.

Important Dates - TP4100 Fingerprint Scanner

- 05/06/2020: End of Sale
- 12/31/2021: End of Life
- 12/31/2023: End of Support

Effective 12/31/2021, IDEMIA will no longer enhance or upgrade the TP4100 Fingerprint Scanner.

Customers with active service contracts will continue to receive IDEMIA support for the TP4100 according to the terms and conditions of their applicable service contract through 12/31/2023. After this date, no bug fixes or other support will be provided.

Summary of milestones, definitions, and dates for the affected product: TP4100 Fingerprint Scanner

Milestone	Definition	Date
End of Sale Date: TP4100 Fingerprint Scanner	The last date to purchase the product.	May 6, 2020
End of Life Date: TP4100 Fingerprint Scanner	The last date that IDEMIA may release any changes or enhancements.	December 31, 2021
End of New Service Attachment Date: TP4100 Fingerprint Scanner	For equipment and software not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add equipment and/or software to an existing service-and-support contract.	December 31, 2022

End of Service Contract Renewal Date: TP4100 Scanner	The last date to extend or renew a service contract for the product.	December 31, 2022
End of Technical Support Date: TP4100 Scanner	The last date to receive any bug fixes or applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, the product will be obsolete and support services will no longer be offered.	December 31, 2023

We appreciate your business and we are committed to continuous innovation with our products, features, and services. We are excited about IDEMIA's new LiveScan solutions and look forward to working with you to find the solution that meets your needs.

To discuss options for replacement of your TP4100 Fingerprint Scanner, please contact IDEMIA Inside Sales:

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